



NOVEMBER 2021



2021 Fall Leaf Pickup Schedule

The following schedule has been setup to provide fall leaf pickup for residents of the City of Waupaca:

Ward 4 & 6	Week of October 17th
Ward 2 & 7	Week of October 24th
Ward 3 & 9 & 11	Week of October 31st
Ward 1 & 8	Week of November 7th
Ward 5 & 10	Week of November 14th

After this schedule is done we will start from the beginning again and go thru the City in the same order, until done. Please comply with the following requirements:

- DO NOT include sticks, twigs or branches
- DO NOT bag your leaves
- KEEP LEAVES IN TERRACE AREAS OR ON GRASSY AREAS. NOT IN THE ROADWAY!
- Absolutely NO BRUSH of ANY SORT



Please have your leaves on the curb or edge of yard on or before the Monday morning of your respective week. Crews will begin early in the morning creating some noise. To learn which ward you are in, visit our website at www.cityofwaupaca.org.

Your cooperation and patience with us as we deliver this public service is greatly appreciated. Feel free to call Roger Hansen (258-4421) or Justin Berrens (258-4420) of the Waupaca Public Works Department if you should have any questions.

Thanksgiving Hours:

City Hall Offices, Park and Recreation Office and Senior Center will be closed on Thursday, November 25th and Friday, November 26th.

The Waupaca Area Public Library will be closed on Thursday, November 25th and Friday, November 26th.

The Waupaca Area Public Library will be open for current service levels and regular hours on Saturday, November 27th.

The Recreation Center will be open on Saturday, November 27th from 1:00 pm-6:00 pm and Sunday, November 28th from 1:00 pm -5:00 pm.

The Youth Center will be open on Friday, November 26th from 4:00 pm to 11:00 pm and Saturday, November 27th from 6:00 pm. - 11:00 pm.

Promote Your Event FREE!

If you have an upcoming community event let the City of Waupaca Community Department know. Any events for non-profit and community groups, schools and government organizations can be promoted for free of charge on Waupaca Radio fm96.3 and Win-TV 991 (Spectrum Cable). Event details provided at least 3 weeks in advance get the best exposure. Visit our website www.waupaca.tv and click on "Submit a Community Event" to send us the details or hover over the "About" menu and click on "Community Access" to find out the different ways we can support the community.



Prevent Freezing Pipes

Look for typical problem areas: Check unheated basements regularly. Look for pipes near broken or open windows. Look at pipes near foundation walls or near cracks in the foundation. Identify exposed pipes outside your home.

Freezing pipes can be detected by: Unusually cold water temps (less than 35° F). Unusually low water flow/pressure. Discolored water at fixtures. Sputtering sound when first running water.

Frozen pipes can be thawed: It is safest to use hot air from a hair dryer, exhaust from a vacuum cleaner, or an appropriate space heater. Heat tape can also be used but be careful to follow manufacturer's instructions. Never thaw with an open flame.

Other prevention tips include: Shutting off and draining outside faucets. Run small amounts of water from the highest faucet in the building. Insulate walls near exposed piping. Repair cold air leaks and reduce drafts.

Leaving home for a significant amount of time: Shut off water at the main shut off near the meter and drain your home plumbing.

Be prepared for the worst: If pipes do freeze, be careful of cracked pipes that can spray water or bust. Ensure basement drains are clear. Know where the main shut-off valve is located to shut off water.

If you need additional information or assistance, please contact the City of Waupaca Water Utility at: [\(715\) 258-4423](tel:7152584423).

Refuse and Recycling Services 2022 Q&A:

Why is the City doing this? The City researched the number of residential households and the average cost for garbage and recycling services. There are approximately 1,800 residence that spend on average \$33 per month for garbage and recycling services. A City-wide pickup from one contractor will cost each residence \$15 per month. The savings per month to the average residence is just over \$200 per year. Factoring in the entire City this creates a \$388,000 savings for the community. Furthermore, results from the survey in 2020 showed that 90% of City residents would prefer garbage and recycling service through a single contractor.

How come we weren't notified sooner? The City provided information of the upcoming service in the newsletter that accompanies the water bill in March 2021, June 2021, August 2021, and September 2021. The program was discussed during City Council public meeting in September 2021. Other media outlets including Facebook, radio, and newspaper articles have been circulated throughout the 2021 calendar year.

When will the new totes arrive? The totes will be delivered by Graichen Disposal & Recycling LLC sometime in late November. The specific date(s) to be provided soon.

Do you know that GFL is "buying out" Graichen? Yes, the City is aware of this. The City will sign a contract with Graichen to lock in the submitted pricing for the next 5 years. It is our understanding that Graichen will continue to operate as a branch of GFL. New totes will have the Graichen name on it but may be picked up by either a Graichen or GFL truck. Also, if you call the Graichen office in New London at (920) 982-4116 they may answer as GFL.

What should I do with my old totes? Contact your current provider to end service by January 1, 2022. Please indicate that the City is moving to a single pickup contractor. If you currently use Graichen, you should just hang onto your current totes.

When will my garbage and recycling be picked up? Garbage will be picked up weekly, recycling will be every-other week. A haul route and pickup schedule will be provided soon.

Is there an opt-out option? No, the opt-out option was considered but determined to not be the best option for Waupaca. Many other communities in Wisconsin and in Waupaca County provide garbage service and not provide an opt-out. We concluded that no opt-out provides the best price and service for all residents. This is a service to be provided to City residents much like water, sewer, rec programs, and library.

Will the WRRCC stay open? Yes, the WRRCC will still operate as normal and all services still provided to City residents.

Can I request an additional tote? Yes, please contact Graichen directly to coordinate additional totes for either garbage or recycling.

CITY OF WAUPACA MISSION STATEMENT:

"The City of Waupaca's mission is to provide services that ensure a safe, vibrant and connected community."