

Please note  
important tax  
collection information  
below.

# December



**Tax Collection:** Both installments of the City of Waupaca taxes are to be paid to and collected by the Waupaca County Treasurer at the Waupaca County Courthouse, 811 Harding Street, Waupaca. Hours: Monday thru Friday from 8:00 a.m. to 4:00 p.m.

To avoid delay in processing, please notify your lender to mail your payment directly to the Waupaca County Treasurer's Office at the above address. If you have any questions, their phone number is (715) 258-6220.

**Dog and Cat Licenses:** City of Waupaca dog and cat licenses can be purchased at City Hall starting December 20, 2021. The cost of a license is \$10.00 (not spayed or neutered) and \$5.00 (spayed or neutered). You will need to bring updated rabies information and also proof that your pet was spayed or neutered since the last time you purchased your license. If you wish to renew your license through the mail you may do so by sending the correct information, license fee, and a self addressed stamped return envelope to: City of Waupaca, 111 S Main Street, Waupaca, WI 54981.

## Hours for the Holiday Season:

### Waupaca City Hall Offices and Waupaca Recreation Office

Friday December 24, 2021 thru Monday December 27, 2021 CLOSED  
Friday December 31, 2021 thru Monday January 3, 2022 CLOSED

### Waupaca Area Public Library:

Friday December 24, 2021 and Saturday December 25, 2021 CLOSED  
**Monday December 27, 2021 OPEN**  
Friday December 31, 2021 thru Monday January 3, 2022 CLOSED

### Waupaca Recreation Center and Waupaca Youth Center:

Friday December 24, 2021 thru Monday December 27, 2021 CLOSED  
Friday December 30, 2021, Saturday January 1, 2022 and Monday January 3, 2022 CLOSED  
**Sunday January 2, 2022 OPEN FROM 1:00 PM to 5:00 PM**

**Christmas Time Fire Safety:** The leading cause of house fires around Christmas time is unattended candles. The members of the Waupaca Area Fire District would like everyone to have a fire safe and joyous Christmas and ask everyone to never leave burning candles unattended. Also, real Christmas trees should be watered regularly and all Christmas lights, both indoor and outdoor, should be in good condition. We wish everyone a Very Merry and Fire Safe Christmas and a Happy & Healthy New Year.



**Local News  
from Waupaca  
Radio fm96.3**

Waupaca Radio has you covered with local and national news. Tune in weekdays at 6am, 7am, Noon and 5:45pm for local and national news and other information. You can also listen to the daily local newscast by clicking on "Listen to Local News" on the city website, [www.cityofwaupaca.org](http://www.cityofwaupaca.org).

## PREVENT FREEZING PIPES

Look for typical problem areas: Check unheated basements regularly. Look for pipes near broken or open windows. Look at pipes near foundation walls or near cracks in the foundation. Identify exposed pipes outside your home.

Freezing pipes can be detected by: Unusually cold water temps (less than 35° F). Unusually low water flow/pressure. Discolored water at fixtures. Sputtering sound when first running water.

Frozen pipes can be thawed: It is safest to use hot air from a hair dryer, exhaust from a vacuum cleaner, or an appropriate space heater. Heat tape can also be used but be careful to follow manufacturer's instructions. Never thaw with an open flame.

Other prevention tips include: Shutting off and draining outside faucets. Run small amounts of water from the highest faucet in the building. Insulate walls near exposed piping. Repair cold air leaks and reduce drafts.

Leaving home for a significant amount of time: Shut off water at the main shut off near the meter and drain your home plumbing.

Be prepared for the worst: If pipes do freeze, be careful of cracked pipes that can spray water or bust. Ensure basement drains are clear. Know where the main shut-off valve is located to shut off water.

*If you need additional information or assistance, please contact the City of Waupaca Water Utility at: (715) 258-4423.*

## SNOW AND ICE REMOVAL RESPONSIBILITIES

In the event where snow accumulates in Waupaca, residents are responsible to remove snow and clean sidewalks within 24 hours after any snow fall. Landlords and tenants should establish who will be responsible for snow/ice removal in their rental agreement. It is also required to use material (sand, salt, or mixture) to reduce the risk of slipping and falling for pedestrians on said sidewalks. Failure to remove snow and ice shall be deemed a public nuisance per municipal code 10.05 (13). Snow removed from sidewalks or driveways must NOT be shoveled onto roadways or neighboring properties.

Please do your part to ensure that our sidewalks are safe. (And if you have a neighbor who needs help shoveling, consider lending a hand.) If you contract snow removal, be sure your contractor is aware of city policies and ordinances. The city asks for your diligence in snow removal. For more information, please see the Municipal Code Section 8.09 for the City of Waupaca or contact Code Enforcement at 715-942-9914.

The minimum charge for snow removal is \$75 for first offense.

Any offense after, within the same season, will result in a \$169 citation-in addition to another \$75 (minimum charge) for snow removal.



See our beautiful new Main Street as you enjoy the 3rd Annual Waupaca Yuletide Trail! December 4, 10-4. Cookie Walk, Santa, Shopping & Dining Specials, Carolers and more!

More info at [visitwaupacachainolakes.com/events](http://visitwaupacachainolakes.com/events) or on Facebook.

## CROSS CONNECTION CONTROL PROGRAM

All Wisconsin Public Water Supplies are required to have an active Cross-Connection Control Program. A Cross-Connection is a link through which it is possible for contaminating materials to enter the potable water supply when the pressure of the private water source exceeds the pressure of the public potable source. Water utility personnel routinely inspects residential plumbing for proper cross connection. If inadequacies are found you will be asked to make improvements to your dwelling's plumbing. To learn more, go to our city website: <https://www.cityofwaupaca.org/publicworks/water-utility/>

## Holiday Hours for City Cab Service:

Christmas Eve-Open until 4:00 PM  
Christmas Day-CLOSED

New Year's Eve-Open until 2:30 AM  
New Year's Day -CLOSED



City residents and visitors will have the Waupaca Taxi available to them as they celebrate the Holiday Season. Please consider using this service. Please be safe.

## **CITY OF WAUPACA MISSION STATEMENT:**

*"The City of Waupaca's mission is to provide services that ensure a safe, vibrant and connected community."*